



Quality policy

Our goal is to maintain the leading position on the domestic market and to achieve a stable position on the international market. We want to maintain the image of a reliable and modern partner and increase our competitive advantage.

Customer satisfaction is of paramount importance to us, therefore, in order to ensure full satisfaction of our present and future customers, we adhere to and apply the following principles:

- **The customers decide about our future...** that is why we learn about their needs and live up to their expectations.
- **Customer requirements are constantly increasing...** that is why we systematically improve our products, apply the latest technologies and look for modern solutions.
- **We form a good team...** that is why all our employees are responsible for the quality of our products and services.
- **Preventing defects is better than correcting them...** that is why we select only those suppliers that meet our quality requirements.
- **There is always room for improvement...** that is why we constantly improve our qualifications and skills.

All employees undertake to meet the requirements and continuously improve the effectiveness of the implemented Quality Management System according to ISO 9001:2015, while the top management provides the means for the implementation of the quality policy and guarantees that it is known, understood and observed. The company has adopted a process approach using the available resources in order to implement this policy and quality objectives.

Owner

Rafał Stanuch

A handwritten signature in blue ink, appearing to read "Rafał Stanuch", is written over the printed name.

Masłomiąca, 29 November 2017